



THE POST



**HMP
Featherstone**



HM Prison &
Probation Service



Welcome to all our families of HMP Featherstone to our newsletter.

Our Visitors centre is open from 12pm.

Visits are held five days a week :
Tuesday, Wednesday, Thursday,
Saturday & Sunday.

Please book your visit via the Visits
Booking Line on :
0300 060 6502

Please bring valid photo ID along
for every visit.

Children's ID is also needed at
every visit, passports, birth
certificates, red book & medical
cards etc.

All ID is needed at every visit.

Family Engagement Worker

Natalia is our Family Engagement
worker.

She will be running drop-in sessions
where you can chat to her about any
issues in the visitor's centre on the
following dates

28th May 2024
25th June 2024
30th July 2024
27th August 2024

Please contact
featherstone@prisonadvice.org.uk
for support.

Neurodiversity



Introducing two neurodiversity boxes at HMP Featherstone in both the visitors centre and in the visits hall.

Sensory toys are one of the most effective tools to help neurodiverse young people in their day to day lives. They help young people the calm down, relax, concentrate and focus. They are also help to decrease fear and discomfort.

Inside our boxes are ear defenders, fidget toys and 'Hidden disability' lanyards which can help staff to identify young people with additional needs when in the visitor's Centre, going through the search procedures and in the visits hall.

Increase in Money allowed in on Visits.

From 29th April 2024 you will be allowed to take
in £50 per visit.

This money must be in coins only.

Safer Custody Portal for families, friends and carers

All prisons in the West Midlands have an online safer custody portal that provides information about keeping prisoners safe and enables family or friends to share concerns via an online contact form sent directly to the prison safety team.

If you are worried and want to share a concern visit:
[**www.prisonersfamilies.org/pages/category/need-urgent-help?**](http://www.prisonersfamilies.org/pages/category/need-urgent-help?)



Family Forums

We are holding Forums throughout the year.

The upcoming forums are –

18th May 2024
14th September 2024

From 12pm in the Visitors Centre



Safer Custody Team

If you are worried about your loved one while they are a resident at this prison, you can contact the Safer Custody team on 01902 703081.

You may be asked to leave a voicemail. Please make sure you include:

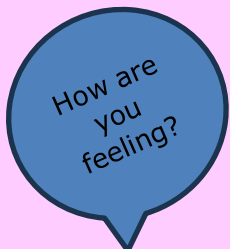
- Your name.
- The reason that you are calling.
- The name of your family member/friend (and their prison number if you know it).

Please wait at least 24 hours for a call back before contacting the prison again. If your concerns are immediate or life-threatening please call the prison switchboard on 01902 703000.

Wilbur the Worry Monster

Wilbur is our Worry Monster at Featherstone. He lives in the Visitors Centre and is very hungry, so we feed Wilbur our worries. If you have a worry write it out on the card next to him, feed it to him and zip up his mouth, he will eat your worry all up.

If you want to talk to a member of the PACT team about your worry please do, we are here for you.



NSPCC

Listen up
Speak up

Free training to help

keep children safe

It's up to all of us to keep children safe. That's why we're encouraging every adult in the UK to take our 10-minute digital training.

Our **Listen up, Speak up** training will show some signs a child might be at risk, and what you can do to help.

Sign up to our 10-minute digital training:
nspcc.org.uk/speakup



Family Visits

Family Visits take place one Friday per month from 10am – 2pm in the Visits hall. The prisoners must apply for these and will be told if they are offered a place on one. The PACT staff are there on the day and have lots of fun arts and crafts for children of all ages.

All families will have the opportunity to have a family photo taken on the day and the children will leave with the creations they have made with dad/ grandad and lots of happy memories.

Look out for William the Bear on our family days to, he loves to dress up for the occasion.

Our upcoming Family Days are:

31st May – Disney theme

28th June -Pets theme

26th July – Teddy bears picnic

30th August -Beach theme



For more information speak to a member of the team in the Visitors' Centre.

Visitors Dress Code

Please note the below applies to visitors aged 10 and over, regardless of gender.

No tops or dresses showing cleavage.



No tops showing midriff when both sitting and standing.



Skirts, dresses and shorts must be knee length.



No play suits.



Please note the below applies to all visitors, regardless of age or gender.

No ripped jeans, ripped shorts, ripped leggings, or ripped trousers.



No outside jackets, body warmers or hooded clothing. All coats, jackets and hooded clothing must be placed in a locker outside the visits room after being searched.



Visitors wearing more than one pair of trousers of any kind will be refused entry.

No sunglasses to be worn.



No hats of any description.



Useful Contacts

Safer Custody Helpline

01902 703081

HMP Featherstone Switchboard

01902 703000

Visits Booking Line

0300 060 6502

Children Heard and Seen

<https://childrenheardandseen.co.uk/>

HMP Featherstone Visitors' Centre

<http://featherstonevisits.co.uk>

Family Visits email address

FamilyVisitsFeatherstone@justice.gov.uk

Visits Centre email

featherstone@prisonadvice.org.uk

PACT (Prison Advice & Care Trust)

Website

www.prisonadvice.org.uk

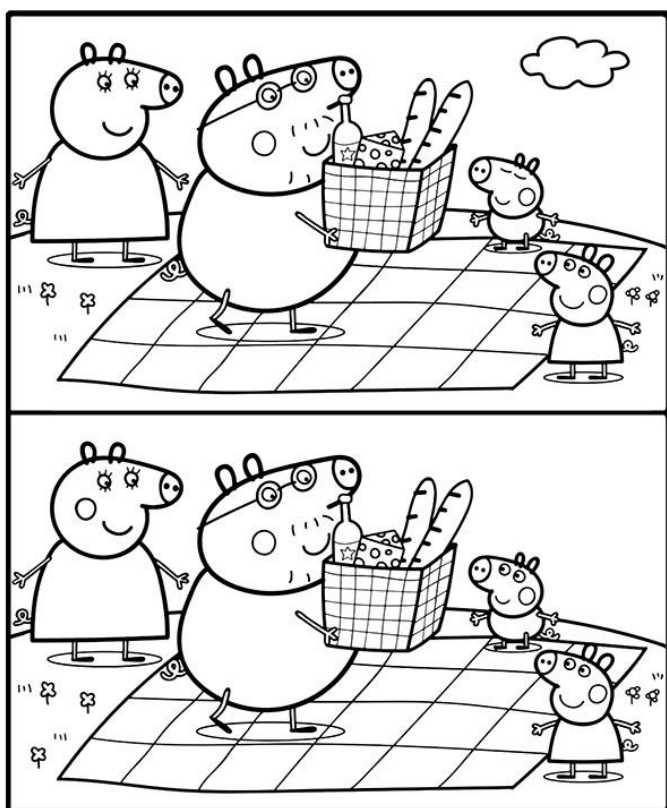
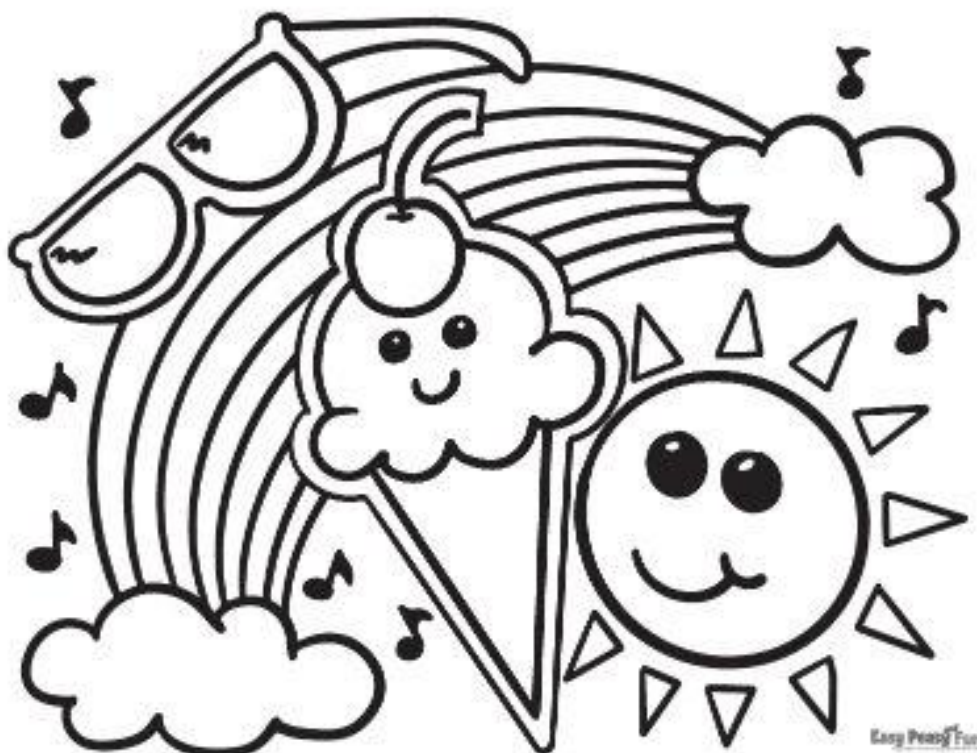
Prisoners Families Helpline

0808 8082003

Wednesfield Radio Cars (Local taxi firm)

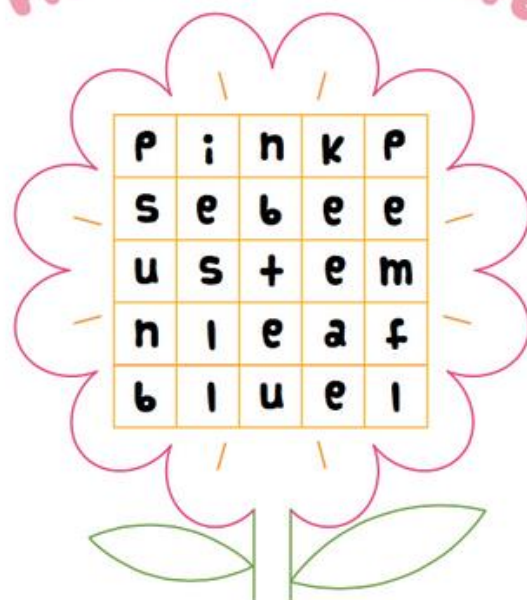
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Williams Page



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